



OPTIMUM
HealthCare, Inc.

Welcome to

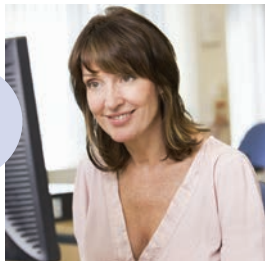
OTC ONLINE

ordering made easy

OTC Mail Program - The Easy Way To Get Your Medications

It's as easy as 1, 2, 3...

1



**Log-in to
order online**

2



**We process
your order**

3



**You receive
medications by mail**

*W*e at Optimum Healthcare value your membership and are always working towards providing superior services.

We are pleased to announce that you can now place your monthly OTC & Diabetic orders through our website.

From our website you can now:

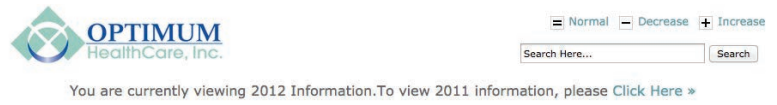
- **Place a new order**
- **Track status of your order(s)**
- **Review history of your order(s)**
- **Repeat previous order**

Placing and managing your orders online is quick and easy.
Just follow the simple steps described inside to place your order.



OTC ordering made easy

1 Go to www.youoptimumhealthcare.com and click on "OTC/Diabetic order".



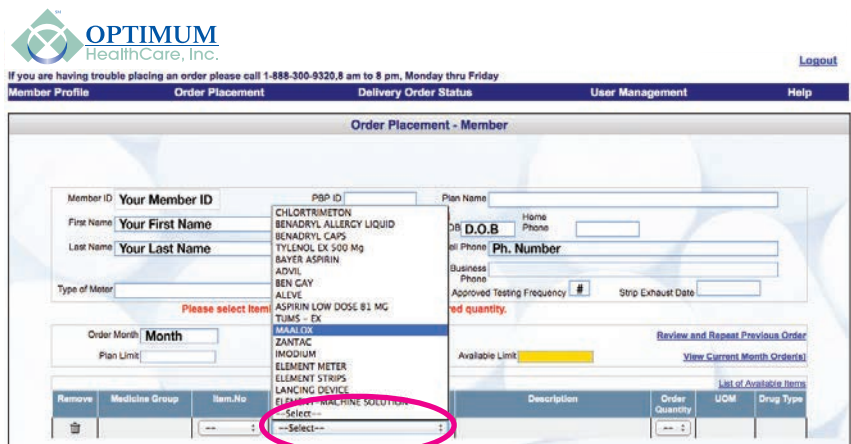
2 On the next page please enter your Member ID as User ID and Medicare ID under password. This password is for first time login only.



3 You will be then prompted to change your password. Enter your Medicare ID as your old password. Your new password must be between 6-8 characters and contain at least 2 digits (numbers). Please set your password so that it is easy for you to remember.



4 Congratulations, you are now ready to place your online order. To begin, simply select the item from the drop-down list.



5

You will now be asked to confirm or modify your shipping address.

[Logout](#)

Member ID:

First Name: Last Name:

Current Primary Address

Address1:

Address2:

City:

State: Zip Code:

Current Shipping Address

Address1:

Address2:

City:

State: Zip Code:

Contact Phone Numbers

Home Phone:

Business Phone:

Cell Phone:

If above permanent address is not correct please call 1-866-900-2688 during regular business hours and request customer service representative to change address

Is the Above Shipping Address Correct?

Yes No

6

You will have options to confirm or modify your order.

Order Confirmation - Member

Member ID:

First Name: Last Name:

Shipping Address: Plan Limit: Order Value: XX XX

| Medicine Group | Item.No | Product Name | Description | Quantity | UOM | Drug Type |
|---------------------|---------|--------------|---------------------|----------|------|-----------|
| VITAMINS & MINERALS | 13E | VITAMIN C | VIT C CHW TAB 500MG | 1 | PACK | OTC |
| MISCELLANEOUS ITEMS | 11A | SUN BURN GEL | SUN BURN GEL | 1 | TUBE | OTC |

7

Once confirmed, your order number will be displayed. Please allow 8 to 10 business days for delivery of your order.

Order Confirmation - Member

Your Order Number is DO-XX-XXXXX

Thank you for placing order. You will receive the requested items within 8 to 10 business days. You can always check the status of your order through Delivery order status link [Delivery Order Status](#)

Member ID:

First Name: Last Name:

Shipping Address: Plan Limit: Order Value: XX XX

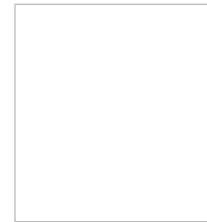
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Important Plan Information



P.O. Box 151137
Tampa, FL 33684



We are here to serve you. Should you have any questions please call us at **1-866-900-2688**. TTY users should call **1-800-955-8771**. We are open October 15, 2011 to February 14, 2012, 7 days a week from 8 a.m. to 8 p.m., February 15, 2012 to October 14, 2012 Monday through Friday from 8 a.m. to 8 p.m. and October 15 to December 31 2012, 7 days a week from 8 a.m. to 8 p.m.



www.youoptimumhealthcare.com